

# GOOD Life News

at Terracina Grand

MAY 2018

www.terracinagrand.com

## Executive Director

Hello everyone,

We have gotten a great response regarding our letter, requesting residents to re-register their cars. There are residents who did not respond, but have vehicles registered previously. We are making calls to confirm if they still have that vehicle. So far, it appears we have a lot fewer cars being kept here

by residents compared to our original list. Once we have an accurate registered vehicle list, we will be able to determine how we will better designate parking. We have asked all our staff not to park in residents' designated spots and we ask that anyone with private-duty staff, please remind them not to park in our resident-designated parking. We have also ordered speed limit signs for posting around the campus. The 10 m.p.h. speed limit has been reviewed with our staff at our monthly meeting.

We are continuing to gather information for our email blast directory. This will enable us to reach out to residents and designated family members, providing information and education updates. As we prepare for hurricane season and other potential emergencies, this will help to keep everyone updated on the ways to get updates on your residents, should we have a phone outage or need to evacuate. In June, we will have a hurricane season education for our residents and families.

I would like to wrap it up by saying "thank you" Betty Becker for coordinating the blocker parties and Wednesday night dinners. I have thoroughly enjoyed having dinner with so many of our residents and getting to know them better.

Cinco de Mayo!



*Tracy Hooks*

Executive Director



**Our Talk.  
Our Walk.  
Every Day!**

**Platinum  
Service®  
Standard #1**

*"I place our residents at the center of everything I do, personalizing my services to meet their preferences."*

Our service delivery is designed to consistently create resident satisfaction and to build loyalty. Through our Platinum Service program, we practice the fundamentals of business etiquette, such as promptly greeting residents and guests with a warm and sincere welcome, introducing ourselves, and if necessary, offering assistance. Our interactions are personalized and appropriately paced to meet the unique needs of our residents. Service is then adjusted to their diverse backgrounds and cultures, creating memorable experiences. We are attentive, friendly and caring, delivering to our residents, guests and visitors a distinctive experience.



## Buon Appetito!

Since 2013, I have been privileged to serve as Chef Joe's special events coordinator of Culinary Services. On March 28, four of our residents were invited to join me at his "Chef's Table"! The guests were seated around the "prep table" in the heart of the kitchen for an evening of food and education. As the culinary staff demonstrated the preparation required to fill each resident's order to perfection, they were simultaneously preparing an elegant dinner for us! We were first served our choice of wine and a delicious lobster/fruit salad, followed by a filet mignon, grilled to our taste! Our piece-de-resistance was a Tuxedo Chocolate Bomb. What a special evening! These residents felt they truly had enjoyed a "night on the town"!

Chef Joe's goal for each resident who's physically able to be invited to his "Chef's Table". Watch for your invitation!

By: Betty B.



## Seder Dinner

On Tuesday, April 3, Terracina Grand celebrated the festival of Passover. There were 48 residents that enjoyed this wonderful evening with song and fellowship. The night was a great success! Special thanks goes out to Joe and the Culinary Department for preparing a magnificent meal, and Caren Plotkin for carrying the torch.



## Easter Day

On Sunday, April 1, the Easter Bunny made his way to Terracina Grand. Later that day, our Terracina residents enjoyed an Easter egg hunt and colored eggs. You are never too young to have fun!



## Wild Wonders

On Thursday, April 12, a representative from Florida Fish and Wildlife Conservation Commission visited Terracina Grand. This visit was extra-special because they brought an alligator. A great deal was learned about the various species of wildlife that roam the southern region of Florida. Many questions were asked, while we hesitated to pet this strange reptile. An afternoon of fun and learning about our great surroundings we call home.



## Resident Birthdays

Ruth N., 3rd	Josephine V., 21st
Frances B., 5th	Lillian R., 22nd
Richard W., 15th	Cheryl P., 23rd
Jean C., 21st	Jean F., 25th
Price H., 21st	Ruth D., 26th

## Culinary Corner

**Culinary Operations:** Tutti A Tavola

Tuscany Dining Room

**Upcoming Events:**

Taste of Terracina (Special evening with our new residents), Mother's Day, Cinco de Mayo, Chef's Table, Tour of the Kitchen and Culinary Delights Soups by Jeremy.

The month April has come and gone, but not without memories. April started with a big bang! We enjoyed Easter Sunday on April Fool's Day and, of course, Earth Day. We will continue Food for Life, Food for Medicine and Romancing of the Food. We enjoy what we do at Terracina Grand and we will continue to create memorable experiences with each and every one of you.

**Hours of Operation:**

- Breakfast from 7 a.m. to 9 a.m., last seating at 8:30 a.m.
- Lunch from 11 a.m. to 1 p.m., last seating at 12:30 p.m.
- Dinner from 4:30 to 6:30 p.m., last seating at 6 p.m.

**Just a reminder:** No hats or shorts allowed during dinner.

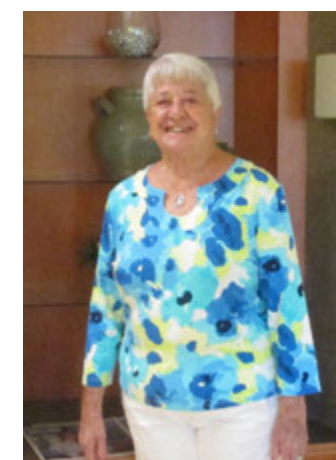
**Reservations:** Hostess can only reserve tables for residents with guest. You may have a table you prefer, but if someone is sitting at the table when you arrive, please be gracious and ask the hostess to seat you at another location.

**Our Main Ingredients Are:**

1. Cooking with Love and Passion
2. Serving from the Heart

## Resident Spotlight

This month, the parlor chat was with Jo Signorino. She grew up in Michigan and attended St. Bernard's School in Detroit. Her work career began in investment banking. She later met her husband Roy and so began 55 years of happy marriage. Jo soon became a proud mom of three children: Anthony, John and Ann. Three grands and one great-grand were later added over the years to make family life fun. Roy kept things on track, managing a successful family business for some 32 years as a supplier to metal finishing industries. They retired to Marco Island and later came to Terracina for assistance when Roy's health needed some attention. She prides herself as an excellent cook, having many fond memories with her family and more recently, in caring for Roy. Not to be outdone, she is an avid Detroit Tiger, Colt, Purdue University and Michigan State University fan so if you have a chance to meet her, be prepared to listen for a bit to some happy memories! I did and had fun. On a sad note, she plans to move back later this summer to Indianapolis, Ind. to be closer to her family and is most grateful to her many friends here at Terracina for all the TLC she received after her husband passed. Jo, you will be missed.



## Soar

*"Every new day should be unwrapped like a precious gift."*

— Harry Harrison

What better time than spring to unwrap the beauty of life that surrounds us here at Terracina Grand? We all love to receive gifts, especially the gifts of nature and shared experiences with those we love. Life is sweeter when we surround ourselves with people that care. Sharing a smile, a secret, a story or a sugar-coated donut brings happiness that one cannot acquire on their own.

For many, happiness comes in giving, more than receiving and ironically, "giving more" can trump "getting more." A favorite Dolly Parton quote that my sister/best friend likes to share is ... "If you see someone without a smile, give them one of yours!"

Imagine, if you will, a photo of the very best moments in your life ... 10 to one odds say there is someone special right next to you. More than likely, you and the family and/or friend in the photo are adored in great big smiles! In fact, photos of family and friends surround our residents and are among their most valued possessions. Here at Terracina, we are intentional about establishing an environment that fosters caring and belonging.

As Spiritual Director, I have the honor and privilege of getting to know each of you at a personal level. This can best be described as love. As one resident shared, "True love flows directly from the heart." You have taken a place in my heart and for that, I am truly grateful. Thank you for attending Share and Care, Gratitude Group, Residents' Worship Service and most recently, our New Beginnings Support Group (Wednesdays, 1:30 p.m. in the Fourth Floor Club Room). Most of all, thank you for sharing your colorful stories and words of wisdom, and letting me into your hearts and homes.

You have become family and I am not alone in that sentiment. When I recently inquired about visiting wonderful residents in the hospital, our executive director Tracy Hooks didn't blink as she explained, "Of course, our residents are our family!" This collaborative effort fosters the teamwork and family approach to service that sets Terracina apart. Simply put ... WE CARE!

— Ria Ruane, Spiritual Director





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## Staff

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**Memory Care Coordinator**  
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**Culinary Operations**  
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## Creative Cooking

The first and third Monday of each month, Chef Jeremy travels to Pearl Essence and assists the residents with a special creation. Roll, spread, slice or peel are just a few common words used during this special cooking class. Jeremy does a great job with encouraging our ladies and is very patient throughout. Chef Jeremy is very creative with various recipes that will allow our ladies to feel successful and good about the end result. A big thanks goes out to Chef Jeremy for doing such a great job.



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